HVAC AWARENESS MONTH

Winter is just around the corner and your furnace or boiler has a big job ahead. It’s time to schedule a furnace or boiler clean and tune and receive a $25 rebate from Austin Utilities. A clean and tune will rejuvenate your heating equipment to peak conditions making sure it’s ready for the winter months ahead. A well-tuned unit runs less and works better saving you up to 25% on your monthly utility bill. It is also an opportunity to spot problems before they happen and extend the life of your equipment up to eight years. Furnaces and other fuel-burning appliances such as water heaters, clothes dryers and ovens, produce CO that can reach dangerous levels if not maintained or used properly. Austin Utilities recommends that customers have all of their fuel-burning appliances inspected by a qualified technician at the start of the heating season. ($25 Clean and Tune Rebate available every 2 years).

DON’T GAMBLE ON YOUR FURNACE OR BOILER!

October is HVAC System Awareness Month. Make sure your heating system is working properly and efficiently. Complete a Clean & Tune and apply for a $25 REBATE!

UPDATE & WIN

Congratulations Lee Smith, August’s Update Your Account Winner. Lee will receive a $10 bill credit. Our grand prize winner of $25 in Chamber bucks is Constance Johnson.

Halloween Handout

Goodie Bags for Kids available at AU October 28-31. While supplies last.
AU Employees held a food drive for the Salvation Army in August. Nearly $400 in cash and 52 lbs. of food was donated. AU staffers Dar Duholm and Keven Maxa presented the donation to Maj. Jeff Strickler, Stacy Wisemore, and Lori Espe of the Salvation Army.

Celebrate with Us!
Public Power and Public Natural Gas Week October 6-12.
Stop in the office the month of October and receive a free gift from Austin Utilities.

Daylight Savings time is the perfect time to check the batteries in your smoke detectors and carbon monoxide detectors. Hundreds of people die accidentally every year from CO poisoning caused by malfunctioning appliances. Don’t let this odorless, colorless gas invade your home. AU recommends that homeowners purchase a CO detection device with an audible alarm and digital display, install it 10 feet from each bedroom as required by law, change the batteries as necessary and check for proper operation.

The Austin Utilities Board of Commissioners Monthly Meetings were held on August 13th and September 10th 2019. Agenda items included:

- 2019 Budget review and projections
- MN Municipal Gas Assoc. gas supply contract
- Pay Equity report for State of MN
- Update on Advanced Metering Systems

Meeting minutes are available online at www.austinutilities.com

Notice
In compliance with the Code of Federal regulation #49, Part 192.16, Austin Utilities must notify each customer who owns buried natural gas piping after the meter.
1. Austin Utilities does not maintain the customer’s buried piping.
2. If the customer’s buried piping is not maintained, it may be subject to the potential hazards of corrosion and leakage.
3. Buried gas piping should be:
   (a) periodically inspected for leaks.
   (b) periodically inspected for corrosion if the piping is metallic.
   (c) repaired if any unsafe condition is discovered.
4. When excavating near buried gas piping, the piping should be located in advance, and the excavation done by hand.
5. Austin Utilities and plumbing and heating contractors, can assist in locating, inspecting, and repairing the customer’s buried piping.

Customers with buried natural gas piping should feel free to contact Austin Utilities at 433-8886. You can also find information at www.austinutilities.com.