

Position: Relief Dispatch & System Operations Controller

Posting Close Date: Review of applications will begin August 13, 2020 and continue until the position is filled.

Please note: If the Posting Close Date is blank, the position will remain open until filled.

Pay Range: \$24.29-\$34.70

Please note: Actual starting pay will be determined at the time of offer based on the experience, education and training of the successful candidate.

Relief Dispatch & System Operations Controller Description

Austin Utilities is seeking a talented and self-driven Relief Dispatch & System Operations Controller to join our Utility Operations team. The successful candidates will perform tasks associated with monitoring and controlling Austin Utilities systems and equipment. Additionally, employee will be tasked with managing Austin Utilities outage management process on a 24 x 7 basis, which includes receiving customer calls and responding appropriately through the dispatch of Austin Utilities staff. Employee will assist and provide as a backup to the Facilities Maintenance Technician.

Key responsibilities include but are not limited to:

- Monitor and control of SCADA for the water, natural gas, and electric distribution system
- After hour calls, and responds to emergency situations and dispatch crews to include law enforcement, fire and paramedics as appropriate
- Monitors and activates load management system.
- Monitors system electrical and natural gas demands on a daily basis, and reports accordingly

Why should you apply?

Austin Utilities has been recognized as one of the "Best Places to Work" in Southeast Minnesota. We put your safety first, and have been the recipient of several safety awards. As an integral member of our utility operations team, this position provides an opportunity for personal and career development to advance your professional career as you demonstrate your expertise within our organization. You will have the opportunity to work with a very dedicated team of professionals who are passionate in their service to our community. And, we offer a work environment where work-life balance is realized.

What will it take to be successful?

The ideal candidate will have two years' experience in utility infrastructure, SCADA monitoring and control, dispatching service, facility or building maintenance, or equivalent and ability to complete Austin Utilities' Dispatch & System Operations Controller Program.

What a career at Austin Utilities can offer you...

As a community-owned enterprise for over 100 years, we offer the stability of providing a required service and commodity for our community. We are a diverse team of professionals who take pride in delivering exceptional service to our community through new and innovative technologies. We understand employees have competing priorities. That is why we have created an environment that embraces teamwork and flexibility. Join a diverse team of high performers who take pride in delivering exceptional service to our community and tap into the power of your potential!

How to apply: Please complete the Relief Dispatch & System Operations Controller Application Packet (application, supplemental questionnaire, and job description) located on our website:

<http://www.austinutilities.com/pages/about-us-employment/>

Please forward your application package and resume to: E-mail: kimd@austinutilities.com or mail: Austin Utilities, Attn: Human Resources, 1908 14th Street NE, Austin MN 55912. EEO