Position: Applications and Technology Specialist

Posting Close Date:
Please note: If the Posting Close Date is blank, the position will remain open until filled.
Pay Range: $63,098 - $90,140

Applications and Technology Specialist Description
Austin Utilities is seeking a talented and self-driven Applications and Technology Specialist to join our Information Systems team. The successful candidate will collaborate with various departments, is responsible for the planning, management, configuration, monitoring, testing and maintenance of the advanced metering infrastructure (AMI/AMR) and supports utility system applications.

Key responsibilities include but are not limited to:
- Ensures the accurate configuration of the Advanced Metering Infrastructure (AMI), Automated Meter Reading (AMR), Meter Data Management (MDMS), and Customer Information System (CIS) data to create and provide reports and analyses for use in improving efficiency in operations and the timely delivery of the billing determinants to the billing system.
- Monitors the AMI network – MDMS on a daily basis, using the head-end software program to ensure all devices are communicating and the network is functioning. Troubleshoots issues and works with vendor's technical support team to correct problems when necessary.
- Manages the read data from the AMI/AMR metering system, analyzes the data, develops customer reports and trends and provides direction for field activity for failed meters and endpoints; works with all department personnel to receive usage data, alarming, issues, trending, action items information.
- Supports IT department and GIS Analyst to develop documentation, maintain mobile devices and mobile applications related to collecting Ami-MDMS data, alarming, billing data, infrastructure location information, and field asset data.

Why should you apply?
Austin Utilities has been recognized as one of the "Best Places to Work" in Southeast Minnesota. We put your safety first, and have been the recipient of several safety awards over the past six years. As an integral member of our Information Systems team, this position provides an opportunity for personal and career development to advance your professional career as you demonstrate your expertise within our organization. You will have the opportunity to work with a very dedicated team of professionals who are passionate in their service to our community. And, we offer a work environment where work-life balance is realized.

What will it take to be successful?
- The ideal candidate will have a degree in Engineering, Computer Science, Information Technology, Data Science or related area. Software or Database Administration is desirable;
- Three years related experience in software applications and communication; or an equivalence of experience and education.
- Possess a current and valid driver's license.

What a career at Austin Utilities can offer you…
As a community-owned enterprise for over 100 years, we offer the stability of providing a required service and commodity for our community. We are a diverse team of professionals who take pride in delivering exceptional service to our community through new and innovative technologies. We understand employees have competing priorities. That is why we have created an environment that embraces teamwork and flexibility. Join a diverse team of high performers who take pride in delivering exceptional service to our community and tap into the power of your potential!

How to apply: Please complete the Applications and Technology Specialist Application Packet (application and supplemental questionnaire) located on our website http://www.austinutilities.com/pages/about-us-employment/. Please forward your application package and resume to: Email: kimd@austinutilities.com or Mail: Austin Utilities, Attn: Human Resources, 1908 14th St NE, Austin MN 55912. EEO