



AUSTIN
UTILITIES
Connections for Better Living®

Water Quality Report

Based on results of testing
performed in 2025.



www.AustinUtilities.com

This report contains important information about your drinking water. Have someone translate it for you, or speak with someone who understands it.

Información importante. Si no la entiende, haga que alguien se la traduzca ahora.

Ce rapport contient des informations importantes à propos de votre eau potable. Demander à quelqu'un de traduire ces informations pour vous ou discuter avec une personne qui comprend ces informations.

Making Safe Drinking Water

Your drinking water comes from a groundwater source: eight wells ranging from 110 to 1075 feet deep, that draw water from the Prairie Du Chien-Jordan, Wapsipinicon/Spillville, and St. Peter aquifers.

Austin Utilities works hard to provide you with safe and reliable drinking water that meets federal and state water quality requirements. The purpose of this report is to provide you with information on your drinking water and how to protect our precious water resources.

If you have questions about Austin Utilities's drinking water or need translation assistance, call (507) 433-8886 or email talk2AU@austinutilities.com.

The U.S. Environmental Protection Agency sets safe drinking water standards. These standards limit the amounts of specific contaminants allowed in drinking water. This ensures that tap water is safe to drink for most people. The U.S. Food and Drug Administration regulates the amount of certain contaminants in bottled water. Bottled water must provide the same public health protection as public tap water.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily mean that water poses a health risk. More information about contaminants and potential health effects can be obtained by visiting the website epa.gov/safewater.



Water Treatment

Austin's water quality is especially high due to the depth of the wells and the quality of the source; therefore there is little need for treatment. At each of our wells, the following water treatment products are added to the groundwater before it enters into the distribution system:

- **Fluoridation**

The State of Minnesota requires all municipal water systems to add fluoride to the drinking water to promote strong teeth and prevent tooth decay. The approved range from the Minnesota Department of Health for Austin's water system has been established at a range of 0.5 to 0.9 ppm, with Austin maintaining a 0.68 ppm average in year 2025. Last year alone, the staff at Austin Utilities performed a total of more than 1,900 fluoride tests at different residential and business sites around the city.

- **Disinfection**

Chlorine is added to the water at each well to minimize the chance for any bacteria, viruses or fungi affecting the safety of the drinking water. Total Chlorine is measured weekly at seven specific locations and once

a month at 30 other specific locations throughout the water distribution system. In 2025, staff at Austin Utilities conducted more than 700 chlorine tests with a result of 1.2 ppm average.

- **Corrosion Control**

A blended polyphosphate solution is used for corrosion control by coating the water distribution system and household piping to prevent the leaching of lead and copper into the drinking water. The blended polyphosphate solution is also used to minimize the appearance of rusty water. Polyphosphates do not remove iron from water but simply stabilize and disperse the iron so that the water remains clear and does not produce iron stains. Polyphosphates are water purification chemicals that are employed to correct problems caused by inorganic groundwater contaminants (iron, manganese, calcium, etc.) and also to preserve water quality in distribution systems. Testing for polyphosphate concentration is conducted monthly at 7 selected locations with results of 1.9 ppm average for the year 2025.



Learn More about Your Drinking Water

Groundwater supplies 75 percent of Minnesota's drinking water, and is found in aquifers beneath the surface of the land. Surface water supplies 25 percent of Minnesota's drinking water, and is the water in lakes, rivers, and streams above the surface of the land.

Contaminants can get in drinking water sources from the natural environment and from people's daily activities. There are six main types of contaminants in drinking water sources.

- **Microbial contaminants**, such as viruses, bacteria, and parasites. Sources include sewage treatment plants, septic systems, agricultural livestock operations, pets, and wildlife.
- **Inorganic contaminants** include salts and metals from natural sources (e.g. rock and soil), oil and gas production, mining and farming operations, urban stormwater runoff, and wastewater discharges.
- **Pesticide**: Generally, any substance or mixture of substances intended for preventing, destroying, repelling, or mitigating any pest.
- **Herbicide**: Any chemical(s) used to control undesirable vegetation.

- **Organic chemical contaminants** include synthetic and volatile organic compounds. Sources include industrial processes and petroleum production, gas stations, urban stormwater runoff, and septic systems.
- **Radioactive contaminants** such as radium, thorium, and uranium isotopes come from natural sources (e.g. radon gas from soils and rock), mining operations, and oil and gas production.

The Minnesota Department of Health provides information about your drinking water source(s) in a source water assessment, including:

- How Austin Utilities is protecting your drinking water source(s);
- Nearby threats to your drinking water sources;
- How easily water and pollution can move from the surface of the land into drinking water sources, based on natural geology and the way wells are constructed.

Find your source water assessment at Source Water Assessments (www.health.state.mn.us/communities/environment/water/swp/swa.html) or call 651-201-4700 between 8:00 a.m. and 4:30 p.m., Monday through Friday.



Austin Utilities Monitoring Results

This report contains our monitoring results from January 1 to December 31, 2025.

We work with the Minnesota Department of Health to test drinking water for more than 100 contaminants. It is not unusual to detect contaminants in small amounts. No water supply is ever completely free of contaminants. Drinking water standards protect Minnesotans from substances that may be harmful to their health.

Learn more by visiting the Minnesota Department of Health's webpage Basics of Monitoring and testing of Drinking Water in Minnesota (www.health.state.mn.us/communities/environment/water/factsheet/sampling.html).

How to Read the Water Quality Data Tables

The following tables show the contaminants we found last year or the most recent time we sampled for that contaminant. They also show the levels of those contaminants and the Environmental Protection Agency's limits. Substances that we tested for but did not find are not included in the tables.

We sample for some contaminants less than once a year because their levels in water are not expected to change from year to year. If we found any of these contaminants the last time we sampled for them, we included them in the tables below with the detection date.

We may have done additional monitoring for contaminants that are not included in the Safe Drinking Water Act. To request a copy of these results, call the Minnesota Department of Health at 651-201-4700 between 8:00 a.m. and 4:30 p.m., Monday through Friday.

Definitions

- **AL (Action Level):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- **Contaminant:** Any physical, chemical, biological, or radiological substance or matter in water.
- **EPA:** Environmental Protection Agency
- **MCL (Maximum contaminant level):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **MCLG (Maximum contaminant level goal):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **MRDL (Maximum residual disinfectant level):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **MRDLG (Maximum residual disinfectant level goal):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **N/A (Not applicable):** Does not apply.
- **pCi/l (picocuries per liter):** A measure of radioactivity.
- **ppb (parts per billion):** One part per billion in water is like one drop in one billion drops of water, or about one drop in a swimming pool. ppb is the same as micrograms per liter ($\mu\text{g/l}$).
- **ppm (parts per million):** One part per million is like one drop in one million drops of water, or about one cup in a swimming pool. ppm is the same as milligrams per liter (mg/l).
- **ppt (parts per trillion):** One part per trillion is like one drop in one trillion drops of water, or about one drop in 20 Olympic sized swimming pools. ppt is the same as nanograms per liter (ng/l).
- **PWSID:** Public water system identification.
- **TBD (To be determined):** Determined at a later date.

Monitoring Results – Regulated Substances

LEAD AND COPPER - Tested at customer taps.							
Contaminant (Date, if sampled in previous year)	EPA's Ideal Goal (MCLG)	EPA's Action Level	90% of Results Were Less Than	# of Homes with High Levels	Range of Detected Test Results	Violation	Typical Sources
Lead	0 ppb	90% of homes less than 15 ppb	1.11 ppb	0 out of 30	0 - 3.5 ppb	NO	Corrosion of household plumbing.
Copper	0 ppm	90% of homes less than 1.3 ppm	0.82 ppm	0 out of 30	0.01 - 1.18 ppm	NO	Corrosion of household plumbing.

AU samples and tests for Lead and Copper every 3 years to comply with the EPA's Lead & Copper Rule. The next round of sampling and testing is July 2028.

INORGANIC & ORGANIC CONTAMINANTS - Tested in drinking water.							
Contaminant (Date, if sampled in previous year)	EPA's Ideal Goal (MCLG)	EPA's Limit (MCL)	Highest Average or Single Test Result	Range of Detected Test Results	Violation	Typical Sources	
Nitrate	10 ppm	10 ppm	1.4 ppm	0.0 - 1.4 ppm	NO	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.	
Barium (02/16/22)	2 ppm	2 ppm	0.14 ppm	N/A	NO	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.	
Selenium (02/16/22)	50 ppb	50 ppb	8.36 ppb	N/A	NO	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines.	
Gross Alpha	0 pCi/l	15 pCi/l	11 pCi/l	N/A	NO	Erosion of natural deposits.	
Combined Radium	0 pCi/l	5 pCi/l	5.3 pCi/l	N/A	NO	Erosion of natural deposits.	

Potential Health Effects and Corrective Actions (If Applicable)

Combined Radium: During the year our system had a combined radium result that was greater than the MCL. Since there is variability in sampling results, and this is not an acute contaminant, four quarterly sample results are used to determine compliance for this contaminant. Quarterly monitoring for combined radium is being conducted on our system.

CONTAMINANTS RELATED TO DISINFECTION - Tested in drinking water.						
Substance (Date, if sampled in previous year)	EPA's Ideal Goal (MCLG or MRDLG)	EPA's Limit (MCL or MRDL)	Highest Average or Single Test Result	Range of Detected Test Results	Violation	Typical Sources
Total Trihalomethanes (TTHMs)	N/A	80 ppb	5.9 ppb	0.00 - 5.90 ppb	NO	By-product of drinking water disinfection.
Total Haloacetic Acids (HAA)	N/A	60 ppb	1 ppb	0.00 - 1.00 ppb	NO	By-product of drinking water disinfection.
Total Chlorine	4.0 ppm	4.0 ppm	1.25 ppm	1.08 - 1.36 ppm	NO	Water additive used to control microbes.

Total HAA refers to HAA5

OTHER SUBSTANCES - Tested in drinking water.						
Substance (Date, if sampled in previous year)	EPA's Ideal Goal (MCLG)	EPA's Limit (MCL)	Highest Average or Single Test Result	Range of Detected Test Results	Violation	Typical Sources
Fluoride	4.0 ppm	4.0 ppm	0.58 ppm	0.54 - 0.59 ppm	NO	Erosion of natural deposits; Water additive to promote strong teeth.

Potential Health Effects and Corrective Actions (If Applicable)

Fluoride: If your drinking water fluoride levels are below the optimal concentration range of 0.5 to 0.9 ppm, please talk with your dentist about how you can protect your teeth and your family's teeth from tooth decay and cavities. For more information, visit: MDH Drinking Water Fluoridation (www.health.state.mn.us/communities/environment/water/com/fluoride.html).

Fluoride is nature's cavity fighter, with small amounts present naturally in many drinking water sources. There is an overwhelming weight of credible, peer-reviewed, scientific evidence that fluoridation reduces tooth decay and cavities in children and adults, even when there is availability of fluoride from other sources, such as fluoride toothpaste and mouth rinses. Since studies show that optimal fluoride levels in drinking water benefit public health, municipal community water systems adjust the level of fluoride in the water to an optimal concentration between 0.5 to 0.9 parts per million (ppm) to protect your teeth. Fluoride levels below 2.0 ppm are not expected to increase the risk of a cosmetic condition known as enamel fluorosis.

PFAS (Per- and Polyfluoroalkyl Substances)						
Contaminant (Date, if sampled in previous year)	EPA's Ideal Goal (MCLG)	EPA's Limit (MCL)	Highest Average or Single Test Result	Range of Detected Test Results	Violation	Typical Sources
Perfluorooctanoic acid (PFOA) (2021)	0 ppt	4.0 ppt	4.7 ppt	0 - 4.7 ppt	TBD in Future	Discharge from manufacturing and industrial chemical facilities, use of certain consumer products, occupational exposures, and certain firefighting activities.

Potential Health Effects and Corrective Actions (If Applicable)

Perfluorooctanoic acid (PFOA): PFOA detection above is from 2021 and we have newer results that are non-detect.

Monitoring Results – Unregulated Substances/Emerging Contaminants

In addition to testing drinking water for contaminants regulated under the Safe Drinking Water Act, we sometimes also monitor for contaminants that are not regulated. Unregulated contaminants do not have legal limits for drinking water. MDH, EPA, and other health agencies may have developed comparison values for some of these compounds. Some of these comparison values are based solely on potential health impacts and do not consider our ability to measure contaminants at very low concentrations nor the cost and technology of prevention and/or treatment. These values may be set at levels that are costly, challenging, or impractical for a water system to meet (for example, large-scale treatment technology may not exist for a given contaminant). Sample data are listed along with comparison values in the table below; it is important to note that these comparison values are not enforceable.

Detection alone of a regulated or unregulated contaminant should not cause concern. The significance of a detection should be determined considering current health effects information. We are often still learning about the health effects, so this information can change over time.

A person drinking water with a contaminant at or below the comparison value would be at little to no risk for harmful health effects. If the level of a contaminant is above the comparison value, people of a certain age or with special health conditions—like a fetus, infants, children, elderly, and people with impaired immunity—may need to take extra precautions. We are notifying you of the unregulated/

emerging contaminants we have detected as a public education opportunity.

Unregulated contaminant monitoring helps EPA to determine where certain contaminants occur and whether the Agency should consider regulating those contaminants in the future.

- More information is available on MDH's A-Z List of Contaminants in Water (www.health.state.mn.us/communities/environment/water/contaminants/index.html)
- Fourth Unregulated Contaminant Monitoring Rule (UCMR 4) (www.health.state.mn.us/communities/environment/water/com/ucmr4.html)
- Fifth Unregulated Contaminant Monitoring Rule (www.epa.gov/dwucmr/fifth-unregulated-contaminant-monitoring-rule)
- EPA has developed a UCMR5 Program Overview Factsheet (www.epa.gov/system/files/documents/2022-02/ucmr5-factsheet.pdf) describing UCMR 5 contaminants and standards.

In the past year, your drinking water may have tested for additional unregulated contaminants as part of the Fifth Unregulated Contaminant Monitoring Rule (www.epa.gov/dwucmr/fifth-unregulated-contaminant-monitoring-rule) and results are still being processed. The Unregulated Contaminant Monitoring Rule 5 (UCMR 5) Data finder allows people to easily search for, summarize, and download the available UCMR 5 analytical results (www.epa.gov/dwucmr/fifth-unregulated-contaminant-monitoring-rule-data-finder).

UNREGULATED/EMERGING CONTAMINANTS - Tested in drinking water.			
Contaminant	Comparison Value	Highest Average Result or Highest Single Test Result	Range of Detected Test Results
Sodium*	20 ppm	10.2 ppm	5.66 - 10.20 ppm
Sulfate	500 ppm	57.2 ppm	30.40 - 57.20 ppm
Lithium (2023)	10 ppb	19.1 ppb	0.00 - 20.50 ppb
Perfluorobutanoic acid (PFBA)(2021)	7000 ppt	2.7 ppt	0.00 - 2.70 ppt

*Note that home water softening can increase the level of sodium in your water.

In early 2024, MDH released new comparison values for two PFAS compounds, PFOA and PFOS. Additionally, EPA released final MCLs for PFAS on April 10th, 2024 but has announced intent to make changes to this rule. Additional information on PFAS system results may also be available in the PFAS MCL section of this report.

Some People Are More Vulnerable to Contaminants in Drinking Water

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available on EPA's website epa.gov/safewater.

Service Line Material Inventory

Austin Utilities has completed and submitted our service line materials inventory to the Minnesota Department of Health. The service line inventory is publicly available, and you can check the materials for your service line by visiting the Lead Inventory Tracking Tool (LITT) (maps.umn.edu/LSL/). You may also contact us at (507) 433-8886 or talk2AU@austinutilities.com. Austin Utilities identified service line material types using multiple methods, including historical records review, field-based visual inspections conducted during a meter replacement program, and a customer self-reporting process. As of 4/1/2026, our inventory contains 1 lead, 49 galvanized requiring replacement, 1637 unknown material, and 7358 non-lead service lines.



Lead in Drinking Water

Lead can cause serious health problems, babies, children under six years, and pregnant women are at the highest risk. You may be in contact with lead through paint, water, dust, soil, food, hobbies, or your job. There is no safe level of lead.

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water and removing lead pipes from service lines but cannot control the variety of materials used in plumbing components in your home. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk.

Read below to learn how you can protect yourself from lead in drinking water.

- 1. Let the water run before drinking tap water. Flush your pipes for several minutes by running your tap. If you have a lead service line, you may need to let the water run longer. A service line is the underground pipe that brings water from the main water pipe under the street to your home.**
 - Activities such as taking a shower, doing laundry or dishes help keep water moving in your home system but are not a replacement for running the tap before you drink if it has not been used for a long period of time.
 - The only way to know if lead has been reduced by letting it run is to check with a test. If letting the water run does not reduce lead, consider other options to reduce your exposure.
- 2. Know your service line materials by contacting your public water system, or you can search for your address online at the Minnesota Lead Inventory Tracking Tool (maps.umn.edu/LSL/).**
 - **Protect Your Tap:** A quick check for lead (www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead) is EPA's step by step guide to learn how to find lead pipes in your home.
- 3. Use cold water for drinking, making food, and making baby formula. Hot water releases more lead from pipes than cold water.**

- 4. Test your water. In most cases, letting the water run and using cold water for drinking and cooking should keep lead levels low in your drinking water. If you are still concerned about lead, arrange with a laboratory to test your tap water. Testing your water is important if young children or pregnant women drink your tap water.**
 - Contact a Minnesota Department of Health accredited laboratory to purchase a sample container and instructions on how to submit a sample: Environmental Laboratory Accreditation Program (eldo.web.health.state.mn.us/public/accreditedlabs/labsearch.seam)

The Minnesota Department of Health can help you understand your test results.
- 5. Treat your water if a test shows your water has high levels of lead after you let the water run. You can use a filter certified with ANSI/NSF standards 53 and 42 for lead reduction.**
 - Read about water treatment units: Point-of-Use Water Treatment Units for Lead Reduction (www.health.state.mn.us/communities/environment/water/factsheet/poulead.html)
 - Information on lead in drinking water, testing methods, and other steps you can take to minimize exposure are available at:
 - > Visit EPA Basic Information about Lead in Drinking Water (www.epa.gov/safewater/lead)
 - > Visit the Minnesota department of Health Lead in Drinking Water (www.health.state.mn.us/communities/environment/water/contaminants/lead.html)
 - > To learn about how to reduce your contact with lead from sources other than your drinking water, visit Lead Poisoning Prevention: Common Sources (www.health.state.mn.us/communities/environment/lead/fs/common.html)
- 6. Be Aware: Head Start Programs, Child Care Centers, Public and Charter Schools all have requirements to test for lead in drinking water.**
 - These programs can learn more about requirements and resources for testing and remediation at MDH Drinking Water in Schools and Child Cares (www.web.health.state.mn.us/communities/environment/water/schools/index.html)

Austin Utilities Water System

Water Hardness

The average water hardness for Austin is at 16 grains per gallon (gpg).

Total Water Storage

- 500,000 Gallon Elevated Storage Reservoir (Ellis Tower)
- 1,000,000 Gallon Elevated Storage Reservoir (Belair Tower)
- 2,500,000 Gallon Ground Storage Reservoir (Downtown Plant)
- 2,000,000 Gallon Ground Storage Reservoir (Energy Park)

Total Number of Wells in Service – 8

- Well No. 2 (Todd Park)
- Well No. 3 (Service Drive)
- Well No. 4 (Sargeant Springs at Country Club)
- Well No. 6 (Ellis)
- Well No. 8 (8th Ave SW)
- Well No. 9 (Belair)
- Well No. 11 (Elmhurst)
- Well No. 12 (Energy Park)

Water Conservation

Conservation is essential, even in the land of 10,000 lakes. For example, in parts of the metropolitan area, groundwater is being used faster than it can be replaced. Some agricultural regions in Minnesota are vulnerable to drought, which can affect crop yields and municipal water supplies.

We must use our water wisely. Below are some tips to help you and your family conserve – and save money in the process.

- Fix running toilets—they can waste hundreds of gallons of water.
- Turn off the tap while shaving or brushing your teeth.
- Shower instead of bathe. Bathing uses more water than showering, on average.
- Only run full loads of laundry, and set the washing machine to the correct water level.
- Only run the dishwasher when it's full.
- Use water-friendly landscaping, such as native plants.
- When you do water your yard, water slowly, deeply, and less frequently. Water early in the morning and close to the ground.
- Use water-efficient appliances – look for the WaterSense label. You can also apply for a CONSERVE & SAVE™ rebate on your purchase! In 2026, Austin Utilities offers rebates on:
 - > Clothes Washers
 - > Clothes Washer/Dryer Combinations – All-in-One
 - > Showerheads
 - > Toilets - High-Efficiency
 - > Rain Barrels
 - > Weather-Based Irrigation Controllers

Visit our website at www.austinutilities.com to download a Water Efficient Appliances & Equipment Rebate Application with complete terms and conditions.

CONSERVE & \$SAVE™





1908 14th St NE
Austin, MN 55912
507-433-8886

www.austinutilities.com