

AUSTIN UTILITIES
MINUTES OF MEETING

4:00 pm, March 18th, 2025 Regular Meeting Steve Greenman
Date President

- Members Present: Steve Greenman, President Jay Lutz, Commissioner Geoff Baker, Commissioner Tyler Hulsebus, Commissioner Kristin Johnson, Commissioner
- Others Present: Mark Nibaur, General Manager Alex Bumgardner, Utility Operations Director Kory Robinson, Finance & Customer Care Director Marc Oleson, Information Technology Director Dan Ulland, Employee Relations Director

Members Absent:

President Steve Greenman called the meeting to order.
Austin City Recorder, Tom Dankert, administered the oath of office to Geoff Baker. He was appointed by the Austin City Council to fill the term left vacant by Jeanne Sheehan’s resignation.
Moved by Jay Lutz, seconded by Tyler Hulsebus, to approve the meeting agenda. Approved unanimously.
Moved by Kristin Johnson, seconded by Jay Lutz, to approve the regular meeting minutes of February 18th, 2025. Approved unanimously.
Moved by Tyler Hulsebus, seconded by Kristin Johnson, to approve the disbursements summary, accounts payable list, additional bills and expenses, and authorize warrants to be drawn for their payment. Approved unanimously.
Kory Robinson, Finance and Customer Care Director, introduced Craig Popenhagen and Sterling Shatek of CLA to present AU’s 2024 financial audit. They reviewed CLA’s audit process and AU’s financial highlights in 2024. AU received a clean audit with an unmodified opinion, the highest level of assurance. Mr. Popenhagen noted a potential to improve some internal controls by having AU develop and adopt a Public Purpose Expenditure Policy in the future. Moved by Geoff Baker, seconded by Tyler Hulsebus, to approve the 2024 Annual Financial Audit and Internal Annual Report and forward to the Austin City Council as presented. Approved unanimously.
Mark Nibaur, General Manager, presented Resolution No. 338 - MnWARN Water Mutual Aid Agreement. The agreement would allow AU to support other communities and receive support if needed in case of a water system emergency. Moved by Geoff Baker, seconded by Kristin Johnson, to approve Resolution No. 338 as presented. Roll call vote taken and approved 5 yeas to 0 nays.
Dan Ulland, Employee Relations Director, and Marc Oleson, IT Director, presented AU’s Employee Survey results. Results were compared with the last survey done in the second quarter of 2024. Five standard questions and two based on current issues were created, including one essay question. Employee sentiment was down slightly but remained in the 3.1 - 4.2 range on a 5 point scale. Essay question 7 this time asked employees “What would you like the board to focus on regarding the hiring of a new GM?” Employees listed Leadership, Experience/Knowledge, Fairness/Equality, and Communication as top characteristics.
Mark Nibaur, General Manager, also updated the Board on the following:
• SMMPA meeting minutes
• SMMPA 2025 debt retirement and rate options
• Safety committee minutes
• Customer issue on sewer charges
Due to Jeanne Sheehan’s departure, a position is open on the Personnel Committee. Geoff Baker agreed to join that committee.
The next regular board meeting was set for 4:00 pm, April 15th, 2025.
Moved by Tyler Hulsebus, seconded by Geoff Baker, to adjourn. Approved unanimously at 5:20 pm.

Secretary President