

TIME OF USE RATE



Complete the information below to request your electric service be changed to AU's Residential Time-of-Use (TOU Rate). Terms and conditions for the TOU rate are included with this enrollment form. Visit www.austinutilities.com to learn more about our TOU rate or call (507-433-8886) to speak to an AU Customer Service Representative.

CUSTOMER INFORMATION:

| | | |
|---|----------------------------|---|
| Customer Name: | | |
| Account Number: | | |
| Service Address: | | |
| City: | State: MN | Zip Code: |
| Email: | | |
| Phone: | <input type="radio"/> Home | <input type="radio"/> Cell <input type="radio"/> Other: |
| Do you have an electric vehicle or plug-in hybrid EV? | | |
| Yes | | No |

TERMS & CONDITIONS:

The Residential TOU Rate may help lower your annual energy costs if you are able to adjust when you use electricity. Please review the information below to be sure this option is right for you.

To confirm your understanding, please type your initials next to each statement.

_____ I have read and understand the attached **RATE SCHEDULE: RESIDENTIAL TIME-OF-USE.**

_____ I have read the TOU FAQs and understand the potential benefits and risks.

_____ I understand that changing some daily routines and energy-use habits may be necessary to save money on this rate.

_____ I understand that using electricity during peak hours will result in higher rates and may increase my monthly bill.

_____ I understand that refunds will not be issues if the Time of Use rate results in a higher bill.

_____ **Upon initial enrollment, I may return to my previous rate at any time without penalty. If I choose to enroll in the Time of Use rate again after opting out, I must remain on the Time of Use rate for a consecutive 12-month period before changing rates. There is not penalty for changing rates; however, a 30-day notice is appreciated.**

| | |
|---|-------|
| Customer Signature: <i>(type first and last names)</i> | Date: |
|---|-------|

To enroll, please send this form with signature to:

Email: customerservice@austinutilities.com

Once application is received, an AU Customer Service Rep will contact you to verify enrollment.

Drop Off or Mail:
Austin Utilities
1908 14th St NE
Austin, MN 55912