

AUSTIN UTILITIES

MINUTES OF MEETING

4:00 pm, July 9th, 2019
Date

Regular Meeting

Geoff Baker
Presiding Officer

Members Present:

Geoff Baker, President
Steve Greenman, Commissioner
Tom Baudler, Commissioner
Jeanne Sheehan, Commissioner

Others Present:

Mark Nibaur, General Manager
Alex Bumgardner, Energy Resources & Utility Op. Dir.
Ann Christianson, Finance Manager
Todd Jorgenson, Gas & Water Operations Director
Tom Tylutki, Electric Distribution Director
Kim Duncomb, Customer & Employee Relations Dir.

Members Absent:

Tyler Hulsebus, Commissioner

President Geoff Baker called the meeting to order.

Moved by Tom Baudler, seconded by Steve Greenman, to approve the meeting agenda. Approved unanimously.

Moved by Steve Greenman, seconded by Tom Baudler, to approve the regular meeting minutes of June 18th 2019. Approved unanimously.

Moved by Tom Baudler, seconded by Steve Greenman, to approve the disbursements summary, accounts payable list, additional bills and expenses, and authorize warrants to be drawn for their payment. Approved unanimously.

Melissa Swenson, Customer Service Supervisor, presented the 2nd Quarter charge offs which included \$13,780.90 from the Shopko bankruptcy. Moved by Tom Baudler, seconded by Jeanne Sheehan, to approve the charge offs as presented. Approved unanimously.

Keven Maxa, Engineering Supervisor, presented the Nature Ridge-2 (13 lots west of 21st St NE), utility extension petition from Nature Ridge Properties of Austin Co. The Board of Commissioners is asked to approve the Developer's agreement as a signed party. Moved by Jeanne Sheehan, seconded by Steve Greenman, to approve the Developer's agreement as presented. Approved unanimously.

Mark Nibaur, General Manager, presented Resolution No. 303 - Memorandum of Understanding between Austin Utilities and UAW Union, Local 867. The MOU outlines the acceptance of the base pay schedule for 2019, 2020 and 2021. Moved by Steve Greenman, seconded by Tom Baudler, to approve the MOU as presented. Resolution passed 4 years, to 0 nays.

Mark Nibaur, General Manager, presented Resolution No. 304 - Accepting donations to Austin Utilities. Items to be accepted included a video drone, \$100 Amazon gift card, portable battery, and a cooler. The items were prizes awarded to employees at an educational conference. Moved by Steve Greenman, seconded by Tom Baudler, to approved Resolution No. 304 as presented. Resolution passed 3 years, to 1 nay, with Commissioner Sheehan voting nay.

Mark Nibaur, General Manager, and Alex Bumgardner, Energy Resources and Utility Operations Director, provided information on potential natural gas pre-pay opportunities and a planned request for proposals for natural gas supply management.

Mark Nibaur, General Manager, also updated the Board on the following:

- SMMPA minutes
- Safety Committee minutes
- Customer service survey -NPS score update
- Customer rate report

President Geoff Baker requested every board meeting contain an update on efforts to improve customer service.

The next regular Board meeting was scheduled for 4:00 pm, Tuesday, August 13th, 2019.

Moved by Tom Baudler, seconded by Steve Greenman, to adjourn the meeting. Approved unanimously.
Adjourned 5:00 pm.

President

Secretary