AUSTIN UTILITIES CHARGES: RESIDENTIAL ELECTRIC	
1	Customer Charge is a set charge for all residential customers regardless of energy usage. This charge covers the cost to maintain facilities and infrastructure to continue supplying customers with reliable electricity. This charge can include items such as meters, distribution poles, safety equipment, miscellaneous supplies, and account administration.
2	Electric Usage is calculated according to the metered kilowatt-hours (kWh) consumed during the billing period. The per kWh rate is multiplied by the metered usage for the set billing period.
3	Purchase Cost Adjustment covers the difference between the budgeted cost of energy supply and actual cost of energy supply. This adjustment is made in cases such as high fuel costs, higher market pricing for electricity, or the load is higher than projected. This adjustment is based on usage. As a municipal utility we do not make a profit so all expenses and savings are passed on to our customers through rates.
4	Sales Tax includes both state and local taxes.
AUST	IN UTILITIES CHARGES: RESIDENTIAL NATURAL GAS
AUST	IN UTILITIES CHARGES: RESIDENTIAL NATURAL GAS Customer Charge is a set charge for all residential customers regardless of energy usage. This charge covers the cost to maintain facilities and infrastructure to continue supplying customers with reliable natural gas. This charge can include items such as meters, piping, safety equipment, miscellaneous supplies, and account administration.
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1	 Customer Charge is a set charge for all residential customers regardless of energy usage. This charge covers the cost to maintain facilities and infrastructure to continue supplying customers with reliable natural gas. This charge can include items such as meters, piping, safety equipment, miscellaneous supplies, and account administration. Gas Usage is calculated according to the metered cubic feet (ccf) consumed during the billing period. One ccf equals 100,000 cubic feet of natural gas. The per ccf rate is multiplied by the

AUSTIN UTILITIES CHARGES: RESIDENTIAL WATER	
1	Customer Charge is a set charge to cover the cost to maintain water facilities and infrastructure. This can include items such as meters, pipes, fittings, excavation tools and machinery, and account administration.
2	Water Usage Charge is calculated according to the metered water usage during the billing period. The usage is based on the number of units of water used. Each unit of water equals 100 cubic feet of water or 748 gallons. The rate is a seasonal rate, meaning the cost is higher in the summer than it is in the winter, to encourage water conservation.
3	Water Service Fund is used to cover the cost of repairing customer water service leaks before the meter. Expedited repairs ensure all water is metered and not wasted. This is a flat fee that can be changed from time to time depending on need.
4	State Water Tax is required by the U.S. Environmental Protection Agency and funds the required testing for drinking water.
5	Storm Water \Fee is proportional to a property's contribution to storm water runoff and impact on water quality. Every developed residential and non-residential property parcel is charged a fee based on its size, land use and the amount of impervious (or hard surface) area.
6	Sales Tax includes both state and local taxes
CITY OF AUSTIN CHARGES: RESIDENTIAL SEWER	
1	Customer Charge is a fixed charge per sanitary connection made per month to cover the cost to maintain sewer facilities and infrastructure.
2	Sewer Usage Charge is per 100 cubic feet (CCF) or one unit (one unit is equal to 748 gallons of water). For the first five months of the year, your waste water charge is determined by the actual units of water used. Your base charge for April -December is determined by your average water usage during the months of January, February, and March. You will be charged this same "base" rate throughout the remainder of the year.