

Austin Utilities
Partnering in Energy Solutions Program

Partnering to Meet the Minimum Standards and Practices

PURPOSE:

Austin Utilities wants to insure their Customer that they will receive quality materials and workmanship when utilizing any of the Energy Solutions Partners (ESP) introduced through its Partnering in Energy Solutions Program.

Each consultant and contractor joining Austin Utilities' Partnering in Energy Solutions Program acknowledges the value of the benefits received through participation in the program. In exchange the ESP agrees to: Operate with the highest level of professional integrity, provide services and/or products that adhere to the quality standards set forth in this program, and to represent the best interests of our mutual Customer.

AUSTIN UTILITIES' COMMITMENT:

Austin Utilities will work for the benefit of the ESP by providing pre-qualified leads of Customers whose needs match the expertise of the ESP's identified skill sets.

Austin Utilities will allow our mutual Customer to apply for financing for the project amount minus the rebate through the Energy Solutions Program. If qualified the Customer could elect to have the installation costs of the recommended energy upgrades added to their monthly utility bill. The ESP would bill Austin Utilities directly for prompt payment for their services and Austin Utilities would administer the finance program.

Austin Utilities will provide marketing support to the ESP by promoting the Partnering in Energy Solutions Program and including the ESP through recognition on Austin Utilities' web site.

ESP's COMMITMENT:

As an ESP you agree to provide quality materials and workmanship.

As an ESP you agree to promote energy conservation measures that meet or exceed the high quality standards of our Conserve and Save rebate program.

As an ESP you agree to work with Customers to complete documentation for the Energy Solutions program including rebate paperwork and documentation.

ITEMS OF UNDERSTANDING:

The Partnering in Energy Solutions Program is a self policing program. Each ESP agrees to voluntary compliance with the requirements of the program. Should Austin Utilities become aware that an ESP is not following through with these commitments Austin Utilities can elect to remove the ESP from the program and terminate the benefits outlined above.

| | | | |
|---------------|--------------|-------|----------|
| Company Name | Contact Name | | |
| Address | City | State | Zip Code |
| Email Address | Phone Number | | |
| Signature | Date | | |

This organization will follow the Minimum Standards and Practices for Natural Gas Electric

Please return this form by mail or fax to: *Kelly Lady/Austin Utilities
400 4th St NE
Austin, MN 55912
507.433.5045 fax*